



Additional eServices

eNotices

Receive electronic notices through your ITSME247 online Secure Message Center and email instead of the paper notices we would normally send in the mail. IE: certificates maturing, variable rate changes, loans going delinquent, NSF transactions being posted, loan payments being changed, etc.

How do I sign up for eNotices?

1. Go to myprospera.com
2. Log in to online banking through **ItsMe247**
3. Hover over **Info Center** (upper left corner) and click **eAlert Subscription**
4. Click **Create new account eNotice subscription**
5. Check **Send me an eNotice rather than a printed notice**
6. Choose your communication method:
 - a. **Only to Secure Message Center** - Receive alerts in your Secure Message Center only. No email notification is sent.
 - b. **Secure Message Center with email reminder** - An email notification is sent alerting you to log onto your Secure Message Center to read the alert.
 - c. **Send a message to my mobile device** - A text is sent to your mobile device alerting you to log onto the Secure Message Center to read the alert
*You must enroll in text banking to activate this method

eAlerts

Receive electronic notices through your ITSME247 online Secure Message Center, email, or text when important changes take place on your account. IE: Your account balance has fallen below a certain level, a loan payment is due, or a new electronic deposit or withdrawal has taken place.

How do I sign up for eAlerts?

1. Go to myprospera.com
2. Log in to online banking through **ItsMe247**
3. Hover over Info Center (upper left corner) and click **eAlert Subscription**
4. Click the eAlerts subscription option(s) you'd like to set up
5. Complete required fields (account, balance limit, email address, etc.)

6. Choose your communication method:
 - a. **Only to Secure Message Center** - Receive alerts in your Secure Message Center only. No email notification is sent.
 - b. **Secure Message Center with email reminder** - An email notification is sent alerting you to log onto your Secure Message Center to read the alert.
 - c. **Send the complete alert via email only** - Receive more alert details (no personal info or account #) directly in the email.
 - d. **Send a message to my mobile device** - A text is sent to your mobile device alerting you to log onto the Secure Message Center to read the alert
*You must enroll in text banking to activate this method

Text Banking

Text message requests and receive text message replies on the available balance on accounts of enrolled memberships.

How do I sign up for Text Banking?

1. Go to myprospera.com
2. Log in to online banking through **ItsMe247**
3. Hover over Go Mobile (upper right corner) and click **Text Banking**
4. Click **Add One Now**
5. Enter your 10 digit phone number and then click **Send Code Now**
6. You will receive a text message with your verification code. Type in the code and click **Enroll Phone**

Text banking commands include:

BAL

Responses to BAL include the available balance on three savings accounts and/or checking accounts.

BAL NICKNAME *(insert your 1-6 character nickname)*

Returns the available balance for up to three savings and/or checking accounts for the membership nickname specified.

BAL SUFFIX *(insert three digit account suffix)*

Returns the available balance for the membership account related to the suffix supplied.

STOP

Turns off all text banking and mobile alerts for which you have enrolled with that specific mobile number.

STOP NICKNAME *(insert 1-6 character nickname)*

Turns off all text banking and mobile alerts for the membership nickname indicated.

HELP

Provides help for unenrollment