



24 hour online account access

Online account access makes it easy to manage your money with free and easy access anytime, anywhere.

How do I sign up for Online Account Access?

1. Go to myprospera.com
2. Type your member account number in the Username field (upper right corner)
3. Click **Login**
4. Type your password in the **Password for XXXX** field and click **Continue**
*The first time you log in, your password will be the last 4 digits of the primary account holder's Social Security Number
5. Scroll down and click **I Accept** to accept the terms and conditions of online banking
6. Type your current password in the **What is your current password** field
7. Type your new password in the **Type your new password** and **Retype your new password** fields
*The new permanent password must meet the password requirements described on the top of the page
8. Click **Change My Password**
9. Select a security question from the drop-down list for **Security Question 1**:
*You will be prompted to enter your password AND answer one of your security questions each time you log in to online banking
10. Type an answer to security question 1 in the **My Answer** field
11. Repeat steps 9 and 10 for security questions 2 and 3
12. Click **Save My Questions**
13. Click **Accept the Credit Union Default Profile as My PIB Profile**
14. Once you've successfully logged in, you will see a main menu with a summary of all accounts & balances for the member account number you logged in with
 - a. Click any of the account names to view transactions for that account
 - b. Transfer funds by scrolling over **My Accounts** and then **Transfer Money**
15. When finished, click **Log Out**.