90th Annual Meeting of the Members of Prospera Credit Union - May 7, 2024 - Minutes

Members Present: 116 (97 at beginning of meeting)

Board Members Present: Melissa Bublitz, Tom Clifford, Jill Ronk, Jill Uitenbroek, Beau Ashton, Lindsay Fenlon

Meeting called to order: 6:31pm Motion by: Michelle McClelland Second by: Tom Clifford Voting: Motion Passed

2023 Highlights:

- 2023 Technology Upgrade
- Online Banking Summary
- Al Phone System Digital Assistant Summary
- Call Center Summary
- Online Chat Summary
- Employees at the heart of member experience
 - o Best Credit Union to Work for Award & Inclusive Workplace Award
- Giving Committee Recognition
 - o \$26,150 donated to 24 local nonprofits

Treasurer's Report

- Financially sound
- NCUA Member
- Annual Audit with no major exceptions noted
- Directors List is in annual Report: http://qrco.de/PCUreport

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Acknowledgements

- Current board members
- Past board members
- 50-year members
- Prospera employees
- Members who have passed away
- Prospera team member milestones
- Prosperity Promoter Award

Election

- Board of Director Nominees:
 - o Beau Ashton
 - o Scott Barr
 - o Tim McAdow
 - o Brian Rhodes
- Election of the ballot of recommended candidates:

Motion by: James Guard Second by: Karen Rickert Voting: Motion passed

Prizes - Winners notified, and prize deposited into accounts

No Old Business

No Communications to be brought to this meeting

No New Business

Meeting adjourned: 6:54pm Motion by: Jo Hillman Second by: Cheryl Ellis Voting: Motion Passed