

# **SMS TERMS & CONDITIONS**

# **Program Description:**

Receive account alerts, login validation codes, service updates, special offers, and other communications from Prospera Credit Union via text message.

## **Messaging Frequency:**

SMS message frequency may vary depending on your selected services or communications preferences.

#### **Potential Fees:**

Standard message and data rates may apply based on your mobile carrier's terms.

## **Opt-In and Opt-Out Methods:**

To opt-out of receiving SMS messages, reply with **STOP** at any time.

To opt back in, reply with **START** at any time.

### **Privacy Policy:**

For information on how we handle and protect your data, please review our Digital Privacy Policy.

#### **Privacy and Security Warning:**

Do not include confidential or sensitive information in your text messages to us.

#### Liability:

Prospera Credit Union is not responsible for delayed or undelivered messages due to carrier limitations.

#### **Member Service Contact:**

For assistance contact us at 920-882-4800 or contactus@myprospera.com