

SMS TERMS & CONDITIONS

Program Description:

Receive account alerts, login validation codes, service updates, special offers, and other communications from Prospera Credit Union via text message.

Messaging Frequency:

Please expect 1 - 2 SMS messages a week, SMS frequency may vary depending on your selected services or communications preferences.

Potential Fees:

Standard message and data rates may apply based on your mobile carrier's terms.

Opt-out Method:

To opt-out of receiving SMS messages, reply with **STOP** at any time.

Opt-in Method:

To opt back in, reply with **START** at any time.

Privacy Policy:

For information on how we handle and protect your data, please review our Digital Privacy Policy.

Privacy and Security Warning:

Do not include confidential or sensitive information in your text messages to us.

Liability:

Prospera Credit Union is not responsible for delayed or undelivered messages due to carrier limitations.

Member Service Contact:

For assistance contact us at 920-882-4800 or contactus@myprospera.com